

## ACCOUNT MANAGEMENT AND SERVICE FEES

(Effective date from 21/03/2023)

Type of fee	Fee name	Amount	Time/Method of Fee Collection
Account Service Fee	System service fee	VND 27.500/month/ account (Include VAT)	Automatically collected monthly from the securities account
	SMS notification service fee	VND 1.430/ SMS message generated	Customers who register for the paid SMS notification service will have the fee automatically collected monthly from their securities account.
Confirmation Document Provision Fee	Cash/stock transaction statement	VND 2.000/page Minium: VND 20.000/statement (Include VAT)	<p>Customers can send their requests to VPS through one of the following methods:</p> <ul style="list-style-type: none"> <li>- Directly at VPS transaction counters;</li> <li>- Email to: <a href="mailto:hotrokhachhang@vps.com.vn">hotrokhachhang@vps.com.vn</a>;</li> <li>- Contact a consultant;</li> </ul> <p>Customers should deposit the fee into the account designated by VPS.</p>
	Account balance/Securities transaction confirmation	VND 20.000/ first copy Subsequent copies: VND 10.000/ copy (Include VAT)	
	Balance Confirmation at a Specific Point in Time (Based on Customer-Provided Form and VPS Data Verification)	VND 50.000/time Maximum: 02 copy/ time (Include VAT)	
	Transaction documents for topping up/transferring/ withdrawing money (according to VPS's template)	VND 10.000/ supplementary copy (Include VAT)	
	Domestic Mail Delivery Service Fee (Does not include international mail delivery)	VND 20.000/time (Included service and postage fee)  (Include VAT)	

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FNEST Transfer fee	FNEST Transfer fee	0.3% * Max (Successful transfer price; latest valuation price; par value) * transfer quantity.	
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### **Note:**

For system fees and SMS notification service fees: VPS will automatically collect these fees from the customer's securities account. If the account balance is insufficient, VPS will take the necessary measures to collect the fees later according to VPS's regulations at the time.

- For the SMS notification service: VPS charges for SMS service messages that customers register for according to VPS's regulations at the time.
- To receive an invoice for fee payments and detailed information, customers should contact VPS (through a consultant; Hotline 1900 6457 or email hotrokhachhang@vps.com.vn) to provide information and receive support.

### ***Applicable subjects:***

- All individual and organizational customers with securities accounts at VPS according to the regulations at the time.
- VPS exempts system fees for customers with net assets below VND 5,000,000 at the time of fee determination.